Alta Video Accessibility Conformance Report
EN 301 549 Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: VPAT2.5RevWCAG, EN 301, Alta Video 7.4.7

Report Date: March 27th, 2025

Product Description: Cloud-based video management software

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Notes: This evaluation was performed using Chrome Vox and Chrome Browser

Evaluation Methods Used: This report was created by evaluating several 'User Journeys' detailing common usage and experiences for users of the product.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 document conformance with EN 301 549:

- Chapter 9 - Web
- Sections 10.1-10.4 of Chapter 10 - Non-Web documents
- Sections 11.1- 11.4 and 11.8.2 of Chapter 11 - Software (open and closed functionality)
- Sections 12.1.2 and 12.2.4 of Chapter 12 - Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.1.1 Non-text Content (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.1.1 (Web)
   • 10.1.1.1 (Non-web document)
   • 11.1.1.1.1 (Open Functionality Software)
   • 11.1.1.1.2 (Closed Functionality Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
	Partially Supports	Most of the non-text content have text alternatives or have a text alternate that serve an equivalent purpose.

1.2.1 Audio-only and Video-only (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.2.1 (Web)
   • 10.1.2.1 (Non-web document)
   • 11.1.2.1.1 (Open Functionality Software)
   • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
	Not Applicable	The site does not contain prerecorded audio-only or video-only media.

1.2.2 Captions (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.2.2 (Web)
   • 10.1.2.2 (Non-web document)
   • 11.1.2.2 (Open Functionality Software)
   • 11.1.2.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
	Not Applicable	The site does not contain prerecorded audio-only or video-only media so captions are unnecessary

1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)
 	
Also applies to:
EN 301 549 Criteria
    ● 9.1.2.3 (Web)
    ● 10.1.2.3 (Non-web document)
    ● 11.1.2.3.1 (Open Functionality Software)
    ● 11.1.2.3.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
	Not Applicable	The site does not contain prerecorded audio-only or video-only media.

1.3.1 Info and Relationships (Level A)
 	
Also applies to:
EN 301 549 Criteria
    ● 9.1.3.1 (Web)
    ● 10.1.3.1 (Non-web document)
    ● 11.1.3.1.1 (Open Functionality Software)
    ● 11.1.3.1.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
	Partially Supported	All content structure will be programmatically determined or is non-essential for use.
		UI is in the process of being updated to use Ant design system / components. JAWS and NVDA read some custom components incorrectly but will be alleviated with new library

1.3.2 Meaningful Sequence (Level A)
 	
Also applies to:
EN 301 549 Criteria
    ● 9.1.3.2 (Web)
    ● 10.1.3.2 (Non-web document)
    ● 11.1.3.2.1 (Open Functionality Software)
    ● 11.1.3.2.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
	Supports	The site content is presented in a meaningful sequence.

1.3.3 Sensory Characteristics (Level A)
 	
Also applies to:
EN 301 549 Criteria
    ● 9.1.3.3 (Web)
    ● 10.1.3.3 (Non-web document)
    ● 11.1.3.3 (Open Functionality Software)
	Supports	Instructions for content will not rely on sensory characteristics

• 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	The system allows for alternative methods to convey information other than color alone. Iconography is used as a complimentary device to do so
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Partially supports	The app partially supports keyboard functionality for some components, once components are rewritten using Ant Design components higher level of keyboard support will be achieved

2.1.2 No Keyboard Trap (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.2.1.2 (Web)
    ● 10.2.1.2 (Non-web document)
    ● 11.2.1.2 (Open Functionality Software)
    ● 11.2.1.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
	Supports	All keyboard traps will be eliminated.
		Wizard Dialog has the biggest example of this

2.1.4 Character Key Shortcuts (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.2.1.4 (Web)
    ● 10.2.1.4 (Non-web document)
    ● 11.2.1.4.1 (Open Functionality Software)
    ● 11.2.1.4.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
	Partially Supports	Some navigation uses keyboard shortcuts to navigate through the interface.
		Need some sort of mechanism or option to turn shortcut off

2.2.1 Timing Adjustable (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.2.2.1 (Web)
    ● 10.2.2.1 (Non-web document)
    ● 11.2.2.1 (Open Functionality Software)
    ● 11.2.2.1 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
	Partially Supports	No timers will be used except for Filter Tables where data can be updated in real time and cause changes in the UI

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.2.2.2 (Web)
    ● 10.2.2.2 (Non-web document)
    ● 11.2.2.2 (Open Functionality Software)
	Partially Supported	Moving, blinking, scrolling, or autoupdating information is well supported on the pages tested except for Filter Tables where data can be updated in real time and cause changes in the UI. This can be fixed by implementing [aria-live]

● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1(Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Supports	No blinking or flashing content will be present on the site
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Supports	Blocks of content repeated across pages can be bypassed
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Supports	All elements will be consistently identified

2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	Focus order follows a programmatically determined logical reading order
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	All links will be unique and the purpose will be determined through text and iconography. Some links will be determined through text and the programmatically determined context
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	There are no pointer gestures across the user journeys tested
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software)	Supports	Pointer cancellation is supported across the user journeys tested

• 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3 (Open Functionality Software) • 11.2.5.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	The application presents labels both visually and programmatically
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Not Applicable	The application does not use motion actuation for user interaction
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	The default language will be programmatically determined
3.2.1 On Focus (Level A)	Supports	On-screen indication of focus will be provided

Also applies to:
EN 301 549 Criteria
    ● 9.3.2.1 (Web)
    ● 10.3.2.1 (Non-web document)
    ● 11.3.2.1 (Open Functionality Software)
    ● 11.3.2.1 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)		

3.2.2 On Input (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.3.2.2 (Web)
    ● 10.3.2.2 (Non-web document)
    ● 11.3.2.2 (Open Functionality Software)
    ● 11.3.2.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
	Supports	Nothing causes a change of context without advising the user beforehand across the pages tested.

3.3.1 Error Identification (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.3.3.1 (Web)
    ● 10.3.3.1 (Non-web document)
    ● 11.3.3.1.1 (Open Functionality Software)
    ● 11.3.3.1.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
	Supports	Error messages will be semantically related to their form element

3.3.2 Labels or Instructions (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.3.3.2 (Web)
    ● 10.3.3.2 (Non-web document)
    ● 11.3.3.2 (Open Functionality Software)
    ● 11.3.3.2 (Closed Software)
	Supports	Form elements will be labelled and/or instructions provided.

11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)		
4.1.1 Parsing (Level A) Also applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	For WCAG 2.0, 2.1, and the EN 301 549, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	User interface controls will provide names, states, roles, and values. Any indicated change will be available to users, including those using assistive technologies.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	There were no captions or synchronized media across the pages tested.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	No pre-recorded video content for synchronized media will be used
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Partially Supports	Content is restricted to a landscape view as it's essential for operations
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web)	Supports	Input fields can be programmatically determined where necessary. Content is implemented using technologies with support for identifying the expected meaning for form input data

Criteria	Conformance Level	Remarks and Explanations
• 10.1.3.5 (Non-web document) • 11.1.3.5 (Open Functionality Software) • 11.1.3.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	All colour and contrast selections / rations will be supported
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	Text will be able to resize up to 200% *Double check this to be sure*
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool)	Supports	Text will not be conveyed as an image and alt text will be properly used throughout.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10.1 (Open Functionality Software) • 11.1.4.10.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	Content can be presented without loss of information or functionality
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	Contrast ratio is at least 3:1 against adjacent colours
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	No loss of content or functionality occurs when adjust style or style properties
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to:	Supports	Hovering with a mouse reveals hidden content Keyboard focus does not reveal all hidden content

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)		
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Supports	There are multiple ways to locate pages across the pages tested.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Supports	Headings and labels describe topic or purpose
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software)	Supports	Onscreen indication of focus is available when using keyboard to navigate

Criteria	Conformance Level	Remarks and Explanations
● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Supports	(this is assuming i8n is present) Any passage or phrase in the content different from the default language will be programmatically identified to user agents and assistive technology.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Supports	The application will provide a consistent page layout
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Supports	The application will be consistent in identifying programmatic elements

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	User input controls provide suggestions to correct errors
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	No transactions or legally binding commitments are present, beyond terms of use.
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) – Does not apply • 11.4.1.3 (Open Functionality Software) – Does not apply • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	Status messages can be programmatically determined through the role or they can be presented to the user by assistive technologies without receiving focus.

Table 3: Success Criteria, Level AAA

Notes: Level AAA was not evaluated.

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Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	Assistive technology is partially supported
4.2.2 Usage with limited vision	Supported	Colour contrast is supported and content can be enlarged up to 200%
4.2.3 Usage without perception of colour	Supported	No content is identified using colour alone
4.2.4 Usage without hearing	Partially supports	Will support screen readers
4.2.5 Usage with limited hearing	Supports	Will support screen readers
4.2.6 Usage with no or limited vocal capability	Partially supports	Speech is not required for use, but users of Dragon Naturally Speaking may encounter some issues due to not implementing semantic HTML5 components.
4.2.7 Usage with limited manipulation or strength	Supports	Keyboard functionality is supported
4.2.8 Usage with limited reach	Supports	Keyboard functionality is supported
4.2.9 Minimize photosensitive seizure triggers	Supports	No blinking or flashing content will be present on the site
4.2.10 Usage with limited cognition, language or learning	Partially supports	Assistive technology is partially supported
4.2.11 Privacy	Supports	Privacy of user is well maintained

Chapter 5: Generic Requirements

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not applicable	Visual information is not needed to enable functions of ICT that are closed to assistive technologies for screen reading.
5.1.3.2 Auditory output delivery including speech	Supports	Audio output is delivered by a mechanism that is included or provided by ICT
5.1.3.3 Auditory output correlation	Supports	Auditory information is provided by ICT that allows users to correlate the audio with the information displayed on the screen
5.1.3.4 Speech output user control	Supported	Speech output is capable of interrupting and repeating when requested by the user
5.1.3.5 Speech output automatic interruption	Supported	ICT interrupts current speech when a user action occurs / when new speech output begins
5.1.3.6 Speech output for non-text content	Partially supports	ICT provides non-text alternatives via speech output for most content where aria is implemented
5.1.3.7 Speech output for video information	Not Applicable	Pre-recorded video content is not provided
5.1.3.8 Masked entry	Supports	Auditory output is not provided for masked input, however assistive technologies can deliver privileged information depending on privacy settings
5.1.3.9 Private access to personal data	Not applicable	
5.1.3.10 Non-interfering audio output	Supports	ICT does not not interfere with auditory output
5.1.3.11 Private listening volume	Supports	ICT provides at least one non-visual mode of operation for controlling the volume
5.1.3.12 Speaker volume	Supports	Non-visual incremental volume control provides output amplification up to a level of at least 65 dBA

Criteria	Conformance Level	Remarks and Explanations
5.1.3.13 Volume reset	Supports	ICT provides a function that resets the volume to be at a level of 65 dBA or less
5.1.3.14 Spoken languages	Supports	Speech output is in the same human language as the displayed content
5.1.3.15 Non-visual error identification	Supports	Speech output is provided as non-visual access and input errors are automatically detected, speech output identifies and describes the item in the error
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	This product does not provide receipts, tickets or transactional outputs
5.1.4 Functionality closed to text enlargement	Supports	Functionality of ICT is not closed to text enlargement
5.1.5 Visual output for auditory information	Not applicable	No pre-recorded auditory information
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Supports	Input focus can be moved to different elements
5.1.7 Access without speech	Supports	The product does not have any closed functionality
5.2 Activation of accessibility features	Supports	Activation of accessibility features do not rely on a method that does not support the need
5.3 Biometrics	Not applicable	This product does not rely on biological characteristics
5.4 Preservation of accessibility information during conversion	Supports	Accessibility support is still available to the user (using non-proprietary information provided for accessibility)
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	The product does not have operable parts
5.5.2 Operable parts discernibility	Not applicable	The product does not have operable parts
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not applicable	The product does not have locking or toggle controls
5.6.2 Visual status	Not applicable	The product does not have locking or toggle controls
5.7 Key repeat	Not applicable	The product does not have locking or toggle controls
5.8 Double-strike key acceptance	Not applicable	The product does not have locking or toggle controls
5.9 Simultaneous user actions	Not applicable	The product does not have locking or toggle controls

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Chapter [7: ICT with Video Capabilities](#)

Notes: Captioning was not part of the scope of test for this ACR

Chapter [8: Hardware](#)

Notes: Not Applicable

Chapter [9: Web](#) *(see [WCAG 2.x section](#))*

Notes:

Chapter [10: Non-web Documents](#)

Notes: Not Applicable

Chapter [11: Software](#)

Notes: Not Applicable

Chapter [12: Documentation and Support Services](#)

Notes: Not Applicable

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable

Legal Disclaimer

Revision History

Revision Number	Date
V 1.0	31/03/2025